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• Inpatient & Residential Hospice Care • Professional & Community Education

# At the Heart

A Newsletter for Our Volunteers

Summer 2010

**HOSPICE**  
& Palliative Care  
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## 2010 Annual Volunteer Appreciation Party

**"It is not how much you do, but how much love you put in the doing." ~Mother Theresa**

Our 2010 Annual Volunteer Appreciation Party was held on Saturday, April 24<sup>th</sup> at The Ivey in Southpark. Nearly 100 volunteers and guests were in attendance, along with several HPCCR staff.

We recognized 51 volunteers who gave over 100 hours of service in 2009, including **Dwain Blackburn** and **Mary Fink**, who volunteered more than 300 hours, and **Faye Southard**, who volunteered over 1,000 hours! We celebrated the 10-year anniversaries of **Flo Cobey**, **Sally Colwell**, **Hope Currier**, **Stu Hankinson**, **Mary Peterson**, **Faye Southard**, **Audree Spatz**, **Shirley Thompson**, **Estella Walker**, and **Michelle Yates**, and the 15-year anniversaries of **Jessica Goglin** and **Helen Watts**. We also honored **Peg Kempert** and **Pat Schellpfeffer** for 20 years of volunteer service with HPCCR.

The event culminated with a drawing for beautiful themed baskets artfully created by our interdisciplinary and administrative teams. Our grand prize winner for the most creative basket was the Human Resources team, whose "Mansket" (a basket for a man) was won by **Lou Casaletto**. Two teams tied for second place! The Quality Improvement and Health Information Management teams created a "Treasure Chest" basket, won by **Maureen Tull**, and the Development and Marketing teams created a "Picnic" basket, won by **Flo Cobey**.

Volunteers are the heart of HPCCR; thank you for giving your time to make a difference in the lives of our patients, families, and staff. We look forward to celebrating with you at the 2011 Annual Volunteer Appreciation Party!



Volunteer **Kathy Rasimas**, 20-year award honoree **Peg Kempert**, and **Megan Morrow**, Peg's daughter, enjoy appreciation festivities.



**Lou Casaletto** is the lucky winner of the "Mansket" created by Human Resources.

## Having Fun with Continuing Education: Volunteer CARE Retreat



Volunteers participate in our version of "speed dating," an activity that allowed participants to share stories and experiences while learning more about one another.

Our first Volunteer CARE Retreat was a huge success! With more than 65 volunteers in attendance, the day was filled with learning, sharing, and fun. Activities included "speed dating," refreshers on training skills and boundaries, and a competitive game of Jeopardy to test volunteers' knowledge. We announced the winners of the drawing held to reward volunteers who turned in their Knowledge Surveys and Self-Evaluations by the deadline. Teen volunteer **Hollie Haddon** won a Target gift card and **Melissa Woodruff** won a certificate to Bonterra restaurant. The event concluded with a *Blessing of the Hands* ceremony.

Volunteers described the day as informative, creative, and energizing. One volunteer deemed the event the best continuing education ever! Because the retreat was such a hit, we plan to host it annually. We hope to see you at next year's Volunteer Retreat!

Our eight-county service area: Cabarrus, Catawba, Cleveland, Gaston, Iredell, Lincoln, Mecklenburg, Union

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# IMPORTANT: Annual Requirements Reminder



Now that we are six months into 2010, we encourage you to take advantage of upcoming education opportunities so you aren't scrambling at the end of the year. We offer in-services on a regular basis, along with self-study options such as books and movies with questions you can complete on your own time. For information on all continuing education opportunities, visit [www.hpccr.org](http://www.hpccr.org), click on "Help by Volunteering" and select "Volunteer Resources."

We are required by the Accreditation Commission for Health Care to have annual paperwork and continuing education on file for all volunteers. If we are audited and a volunteer's file is not up to date, there will be negative consequences for our department and the organization. Therefore, if we do not receive your 2010 Knowledge Survey and Self-Evaluation, or if you do not complete your 2010 education hours, you will no longer be able to volunteer with us, and you will be made inactive at the end of the year. Our patients, families, and staff need each and every one of you and the wonderful service you provide. Thank you for your continued support. We hope to see you at an upcoming in-service!

## Summer Movie Showing for Continuing Education: *Up*

A young Carl Fredrickson meets an adventure-spirited girl named Ellie, and both dream of going to a Lost Land in South America. Seventy years later, after Ellie has died, Carl remembers the promise he made to her. By tying thousands of balloons to his home, he sets out to fulfill their lifelong dream. Right after lifting off, Carl learns he isn't alone on his journey. *Up* is an inspiring and heartfelt movie about love, grieving, and learning to live in the now.

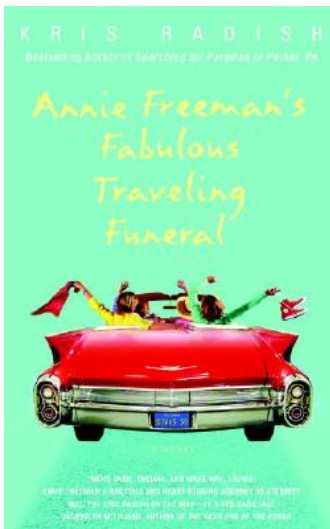
Join us for a movie showing, popcorn, and discussion at one of the following locations. You will **earn two hours of continuing education** for this event.

- \* **South Charlotte Office**  
7845 Little Avenue, Charlotte, NC 28226  
Friday, July 16<sup>th</sup>  
2-4pm
- \* **Levine & Dickson Hospice House**  
11900 Vanstory Drive, Huntersville, NC 28078  
Friday, July 30<sup>th</sup>  
2-4pm

Please RSVP to Crystal England at 704.335.3578 or [englandc@hpccr.org](mailto:englandc@hpccr.org) by Monday, July 12<sup>th</sup>.



## Self Study: *Annie Freeman's Fabulous Traveling Funeral* by Kris Radish



Annie passes away at age 56, leaving her high school friend, Katherine, responsible for organizing her traveling funeral. Katherine receives a UPS package with Annie's favorite pair of red high-top sneakers, which contain her ashes, and instructions to contact four other women. The group flies across the country together and disperses Annie's ashes at places meaningful to her, and the funeral party turns into a true celebration of the deceased. To receive **two hours of continuing education**, read *Annie Freeman's Fabulous Traveling Funeral* and answer **two** of the following questions:

- \* If you had a traveling funeral, who would you choose as your pallbearers, where would you have them visit, and why?
- \* Annie wrote her own obituary. What does it tell you about her? Would you want to write your obituary?
- \* Maria has a patient who is comforted by touch. As a volunteer, have you provided this type of comfort to patients? If so, please describe your experience(s).
- \* Many of the book's characters deal with grief. To which ones do you relate and why? Have you witnessed grief as a volunteer? If so, please describe your experience(s).

You may submit your self-study answers by email to Crystal England at [englandc@hpccr.org](mailto:englandc@hpccr.org) or by mail to 1420 East Seventh Street, Charlotte, NC 28204.

# Volunteer Book Clubs



We encourage you to join us at one of our upcoming book club meetings for fellowship and good discussion. Attending a book club meeting is a great way to earn your 2010 continuing education hours. **You will receive four hours of continuing education for each book club session you attend.** Please let us know if you are planning to attend either book club meeting by sending your **RSVP to Crystal England at 704.335.3578 or [englandc@hpccr.org](mailto:englandc@hpccr.org) by Friday, July 30<sup>th</sup>.**

*If you are unable to attend a book club session, a self-study that is worth two hours of continuing education will be available for each of these books after the book clubs meet. Check your fall newsletter in October for the questions you must answer to receive credit.*

## South Charlotte Book Club

Tuesday, August 3<sup>rd</sup> at 10am

South Charlotte Office

7845 Little Avenue, Charlotte, NC 28226

Four simple phrases - "Please forgive me," "I forgive you," "Thank you," and "I love you" - carry enormous power. In *The Four Things That Matter Most*, Dr. Ira Byock, an international leader in palliative care, teaches us how to practice these life-affirming words in our day-to-day lives. His insights and stories help us to forgive, appreciate, love, and celebrate one another more fully. The book may be obtained from the public library and local bookstores.

## LDHH Book Club

Tuesday, August 3<sup>rd</sup> at 6pm

Levine & Dickson Hospice House

11900 Vanstory Drive, Huntersville, NC 28078

*Still Alice* by Lisa Genova, PhD, neuroscientist, and novelist crafts a realistic portrait of Alice Howland and her diagnosis of early onset Alzheimer's disease. The book may be obtained from the public library, local bookstores, and discount stores such as Target or Costco.

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## Grief Audio Conference: Complicated Mourning

**Tuesday, September 28th, 8:30-9:30am**

Participants attending this program will learn about the grieving process. You will **earn one hour of continuing education** for this event. The program will be offered at the following locations:

- \* **Levine & Dickson Hospice House**  
11900 Vanstory Drive, Huntersville, NC 28078
- \* **Uptown Charlotte Office**  
1420 East Seventh Street, Charlotte, NC 28204
- \* **South Charlotte Office**  
7845 Little Avenue, Charlotte, NC 28226

Please **RSVP to Crystal England at 704.335.3578 or [englandc@hpccr.org](mailto:englandc@hpccr.org) by Friday, September 24<sup>th</sup>.**

## Upcoming events you don't want to miss ...

Contact Nancy Cole at 704.335.4312 or [colen@hpccr.org](mailto:colen@hpccr.org) for details.

### Dine Out for Hospice at 131 Main Restaurant — Lunch or Dinner!

Join us for the first "Dine Out for Hospice" event hosted by 131 Main at all three locations – Lake Norman, Dilworth, and Ballantyne. Every Thursday in July, dine at any of these restaurants (lunch or dinner) and 10% percent of your bill will be donated to Hospice & Palliative Care Charlotte Region ... but, **you must tell your server that you are "dining for hospice!"** Check out the menu at [www.131-main.com](http://www.131-main.com) and make plans to enjoy fine food knowing that you are supporting our mission! **Thursdays, July 1, 8, 15, 22, and 29.**

### Pedal the Park — Monday, September 6<sup>th</sup>, 9am

Support the 3<sup>rd</sup> Annual Pedal the Park event by volunteering or registering to ride through Mecklenburg, Cabarrus, and Iredell counties. A benefit for Levine & Dickson Hospice House (LDHH), Pedal the Park offers a 30 and 60-mile ride for the experienced cyclist and a three-mile ride around the inner-loop of The Park Huntersville for the casual cyclist. The ride begins and ends at LDHH. Volunteer opportunities for registration, check-in, rest-stops, and post celebration are available.

### Hit the Brixx — Saturday, September 25<sup>th</sup>, 7:30am

A family favorite for runners and walkers of all ages, the 14<sup>th</sup> Annual Hit the Brixx event will feature a 10K run, 5K run, and 5K memorial walk. Brixx Wood Fired Pizza will host the event, a benefit for Kids Path®. Gather your friends to walk (or run) as a group and support hospice care for kids!

### Chili Cook-Off — Saturday, October 9<sup>th</sup>, noon-6pm

Save the date, **Saturday, October 9<sup>th</sup>**, for the 7<sup>th</sup> Annual Historic Plaza Midwood/Chantilly Chili Cook-Off – now that's a mouthful of chili! Chefs will offer their chili creations for the opportunity to win Tasters' Choice. If chili is not your thing, come for the music. More than five bands are lined up to provide chili-eatin' tunes! You will find us and other chili lovers at **1318-D Central Avenue (near Sammy's Deli & Family Dollar)** from **noon-6pm (or later)**. **Admission to sample all chilies all day: \$10 per person.**

### Memorial Golf Tournament — Monday, October 11<sup>th</sup>, 10am

Calling all golfers! Register your team for the **Lowery Memorial Golf Tournament, Monday, October 11<sup>th</sup>** at **Pine Lake County Club**, 5504 Lebanon Road, Mint Hill. **Shotgun start: 10am.** Players wishing to play in memory of a loved one or tee-off just for fun are encouraged to register their team now! Registration fees: one golfer for \$90, two golfers for \$180, or four golfers for \$340. Sponsorship opportunities are also available.

### Empty Bowl — Tuesday, October 12<sup>th</sup>, 5-7pm

Choose a soup bowl made by local potters, fill it with potato leek or hearty vegetable soup, and enjoy! Join community friends, volunteers, and Hospice & Palliative Care Lincoln County staff at **Rising Sun Pottery**, 209 South Academy Street, Lincolnton for the **Annual Empty Bowl** event, **Tuesday, October 12<sup>th</sup>** from **5-7pm**. **Cost: \$10 per pottery bowl.**

### YOU can help make all these events a big success:

- \* Spread the word to friends and neighbors.
- \* Register to ride, run, walk, golf, or taste!
- \* Volunteer! We will need help at each event.

**Please see the calendar on the last page for a complete list of events!**

## *Congratulations Class of May 2010!*

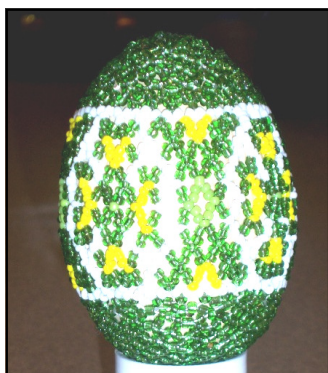


Front row, left to right: **Judy Stallings, Nina Yocom, Jean Witherspoon, Cathey Wilkinson.** Back row, left to right: **Gwendolyn Medley, Paul Byerly, Marty Campbell, Jim Rudisill.**

## *Congratulations Class of June 2010!*



Front row, left to right: **Alyssa Sharpe, Abel Jose, Danny Fortier.** Middle row, left to right: **Linda Golden, Debra Richards, Priscilla Brown, Bobbie Barry, Deb Getz, Tasha Dunbar, Anne Standish.** Back row, left to right: **Steve Williams, Scott Richards, Holly Grady, Renee Snyder, Lee Abbott, Jamie Duncan, Salem Bishop, Jennifer Humphreys, Mary Powers, Don Thacker.**



This hand-beaded egg was given as a token of appreciation from our Ukrainian visitors to volunteer **Lisa Muse**, who participated in a volunteer panel held for the delegates.

## *Ukrainian Delegation Learns About Volunteer Services*

We had an amazing opportunity at HPCCR in May. A delegation of healthcare providers from the Ukraine visited Charlotte to learn more about hospice and end-of-life care. Through a grant provided by the United States Agency International Development (USAID), ten Ukrainians visited locations such as Levine & Dickson Hospice House, Presbyterian Harris Hospice Unit, and hospice organizations in Greensboro, Raleigh, and Durham.

Our Ukrainian visitors came to learn the compassionate art of caring for others at the end of life. They studied various topics, including use of pain medication, grief support, and interdisciplinary teams. Of everything they learned, the one subject they had the most difficult time grasping was volunteer services. Volunteerism is a foreign concept in Ukraine. The delegation members repeatedly asked (by way of translator), "They provide all of these services for free?" At the end of our volunteer services information session, a panel of current volunteers shared their experiences and answered questions. When the panel's presentation ended, the group was in awe of the volunteers' giving spirits and gave each one a parting gift to show their gratitude.

The Ukrainians took back knowledge that will allow for the improvement of their hospice system. They went home understanding the respect that terminal patients deserve, and they know more about alleviating pain and bringing relief to patients and their families. They have gone back to the Ukraine to change lives.

## *Volunteering at Special Events*

On Friday, May 14<sup>th</sup>, several volunteers helped to make the Lake Norman Hospice Regatta Party, an annual Hospice & Palliative Care Lake Norman fundraiser, a success. Teen volunteer **Katie Crook** (left), **Blair Miller** of WSOC-TV 9 Charlotte (middle), and teen volunteer **Suzi Glaub** (right) enjoyed the evening and assisted party guests with securing their auction items.

Our special events would not be special or successful without volunteers! See the previous page for details on upcoming special events, and contact **Nancy Cole** at 704.335.4312 or [colen@hpccr.org](mailto:colen@hpccr.org) if you would like to help with any of them.



## *Hats Off to Our Teen Volunteers!*

Congratulations to our graduating teen volunteers! We will miss you, and we wish you the best in your future endeavors. Thank you for the time and dedication you have given to Hospice & Palliative Care Charlotte Region. Our graduating seniors include: **Kirsten Alderdice, Seth Brake, Hollie Haddon, Ariel Holmes, Brandon Lawler, Tess Leggio, Melissa Olaskowitz, Cassady Schulte, Maggie Schmidtke, Adrien Semail, Marianna Shelest, Hope Williams, and Sara Zurek.**

To celebrate our teens' graduation, we will be hosting a luncheon at **Common House Restaurant** on **Friday, July 23<sup>rd</sup> at noon.** Common House Restaurant is located at 1101 Central Avenue, Charlotte. **Teens, if you are able to join us, please RSVP to Elise Hurst at [hurst@hpccr.org](mailto:hurst@hpccr.org) or 704.335.3577 by Monday, July 19<sup>th</sup>.**



## Jumping in Headfirst: Stories from a New Volunteer

### Emails from Paul Byerly

Paul Byerly is a new volunteer from the training class of May 2010. He was very excited but anxious about accepting his first volunteer assignment. Many volunteers are apprehensive about their first experience with a patient, especially when the patient has a dementia diagnosis. As you'll read below, Paul has done very well so far and has given us permission to share his journey. Sometimes, jumping in headfirst is the best idea!



#### Visit #1

I wanted to inform you of how my first visit went. It was a very nerve-racking experience for me, especially in the beginning when I started talking to the wrong patient! There was a woman in my patient's room, so I started conversing with her. The nurse came in after five minutes and said that my patient was in the common area in front of the TV. I felt so silly. The nurse informed me that the patient would probably not speak to me, so I decided to take her for a ride in the wheelchair. We strolled outside for 10-15 minutes before we returned to the common area. My hope is that she enjoyed spending time outside, even if it was for a short while. To help with my visits, I have enlisted the aid of a gerontology linguistics expert who specializes in communicating with dementia patients. I am going to see if any of her information can benefit my visits with the patient. My goal is get my patient to smile, even if it only happens once during our time together. I hope that the Johnny Cash music I play for her will bring back some memories, especially since the interest sheet I received stated that she loves 1960s and 1970s country.

#### Visit #2

The second visit was so much better! I went a little earlier than expected because my class ended early. She had not yet eaten, so I sat with her while she had lunch. After she finished eating, we went outside, and I sat in a rocking chair and put her beside me so we could talk. I could tell she could hear my voice because she was attempting to speak, but I could not really understand anything she was saying. I nodded and kept talking about the past to see if I could bring back some memories. At one point I started waving to her, and she smiled! It was truly amazing, and it made me feel so great. Something as simple as bringing a smile to the face of someone lost in her illness has such a lasting impact.

## Quick and Easy Ways to Support Hospice & Palliative Care Charlotte Region

### GoodSearch

Use [www.goodsearch.com](http://www.goodsearch.com) as your search engine and online shopping mall. Every time you search the Internet or make an online purchase at one of their partner merchants, GoodSearch makes a donation to HPCCR! Visit [www.goodsearch.com](http://www.goodsearch.com) and select "Hospice and Palliative Care Charlotte Region" as the charity you want to support. Add GoodSearch to your toolbar to make searching even easier!

### Link Your Grocery Store Card

We participate in "give back" programs for Food Lion and BI-LO. If you shop at either of these stores, even just occasionally, please link your card to HPCCR. When you use your linked card, a portion of your purchases comes back to HPCCR to be used for patient care. We have received hundreds of dollars this way! *Sorry, HPCCR is not eligible to participate in similar programs at Harris Teeter or Lowe's Foods.*

### Food Lion MVP Community Rewards Program - New in 2010! Replaces Shop-n-Share Program

Register your Food Lion MVP Card at [http://www.foodlionmvpwards.com/mvp\\_registration/cardno.php](http://www.foodlionmvpwards.com/mvp_registration/cardno.php) and link to organization code **252097** for Kids Path. Every time you purchase MVP products, a portion of your sale helps our pediatric care program! Plus, every time you shop at Food Lion using a linked card, you have a chance to win FREE groceries. If you don't have an MVP card, you can get one online or at your local store. *If you linked prior to 2010, please link again to this new program.*

### BI-LO boostersplus®

Give an enrollment form to the cashier the next time you shop at BI-LO. This will enroll you in the program until next May. *You must re-enroll in July of each year.* Visit <https://www.hpccr.org/pilotFiles/resourceLibraryFiles/files/BI-LO%20Bonuscard.pdf> to download an enrollment form for Hospice & Palliative Care Charlotte Region.

Please spread the word to your coworkers, neighbors, family, and friends!

Thank you! Please contact Margaret Mullis in Development with any questions: 704.335.4323 or [mullism@hpccr.org](mailto:mullism@hpccr.org).

# Hepatitis B: Are You Protected?

We recognize that HPCCR volunteers should *not* be exposed to Hepatitis B through their work with our patients, as stated in our Exposure Control Plan. However, as a best practice, we have decided to offer the Hepatitis B vaccine series to volunteers who would like to receive it.



Hepatitis B is a serious disease that affects the liver and is caused by the Hepatitis B Virus (HBV). HBV can cause: acute (short-term) illness that can lead to loss of appetite, diarrhea and vomiting, tiredness, jaundice, and pain in muscles, joints, and stomach. Hepatitis B can also cause chronic (long-term) infection that can lead to liver damage, liver cancer, and death. This virus is more common among infants and children than among adults.

Hepatitis B is spread through contact with blood or other body fluids of an infected person. Routine Hepatitis B vaccination of children in the United States began in 1991, and the vaccine gives long-term protection from HBV infection, possibly lifelong, as long as the vaccine series is completed at the recommended intervals and a subsequent blood test shows that the body has produced sufficient antibodies.

Severe reactions to the vaccine are extremely rare. Mild problems, such as soreness at the shot site and/or a temperature of 99.9 degrees Fahrenheit or higher, have been reported.

Three doses and a blood draw are required to complete the Hepatitis B vaccine series. The first injection can be received at any time. The second injection must be received at least one month after the first dose, and the third injection must be received six months after the first dose. This injection series must be followed by a blood draw approximately one month after the third dose to ascertain whether or not the body has produced sufficient antibodies to protect against the virus. One Hepatitis B vaccine dose costs \$60, so please do not begin the series if you will not be able to complete it. If you are interested in attending an upcoming Hepatitis B clinic, please call **Crystal England** at **704.335.3578**. For more information on the Hepatitis B vaccine series, please visit <http://www.cdc.gov/vaccines/pubs/vis/downloads/vis-hep-b.pdf>.

## Lincoln County Corner



Meet Lincoln County (LC) volunteer, **Maureen Baggatta Tull**. Maureen is married to Robert Tull, and the couple have three children: two sons, Patrick and James, and one daughter, Suzanne. They are also the proud grandparents of Jacqueline, 18, Jameson, 15, James, 14, Anthony, eight, and Collin, ten months.

Maureen has filled many roles during her nine years as an LC hospice volunteer. She has served in the areas of patient care, Chameleon's Journey, and office and Interdisciplinary Team (IDT) support.

In her words: "I love and appreciate every minute of my volunteer time. I enjoy making a difference by doing the little things. My dad taught me to treat EVERYONE with dignity and respect. Each person is special."

Maureen works closely with LC Volunteer Coordinator Tisa Moss. Tisa describes Maureen as dependable, caring, and generous with a welcoming smile. "She is great addition to our IDT; as our IDT volunteer representative, her input is invaluable. Families have enjoyed Maureen's commitment and attention to detail. If she knows there is something that a patient enjoys, Maureen will go out of her way to make it happen. For example, she often takes a milkshake to her current patient when she visits." She also assists LC Office Coordinator Julia Moore, who says, "Maureen is a natural people-person."

## Meet Anita Hebeisen

You may know already know my name, **Anita Hebeisen**, from recent trainings and in-services. If you were at the Volunteer CARE Retreat on June 5<sup>th</sup>, I was worth 50 points during the Jeopardy game!

My family moved to Charlotte 16 years ago. My husband Greg and I have two children, Drew who is 13 and Sarah who is 12. We live in the Cotswold area with many furry friends, as my daughter is an animal lover!

I have been employed with HPCCR for three years, all in the Volunteer Department. I am responsible for tracking volunteer visits and hours, as well as ensuring that volunteers are following appropriate plans of care. I support the team by tracking all of this information, as well as backing up the volunteer coordinators during vacation time.

Prior to joining HPCCR, I worked in the food manufacturing business and was a stay-at-home mom for ten years. Outside of the office, I volunteer with Boy Scouts of America and St. Gabriel's Catholic Church. I love to knit, read, and am an avid Yankees fan! I look forward to working with you all a little closer as my role expands within the department, and I'll be calling you if you haven't sent in your paperwork!



# Things are “tweeting” up at HPCCR.

facebook

twitter

Visit Our  
BLOG

Do you tweet? Have friends on Facebook? We do too! HPCCR has joined the world of social networking, and we want you to join us. It’s now even easier to keep up with the goings-on at HPCCR. Our Facebook pages list upcoming events, our tweets will direct you to important information on our website and ask thought-provoking questions, and our blog will give you a peek at the personality of our organization. Our Facebook page will allow you to keep up with what’s happening in the Volunteer Services Department, view pictures from our Annual Volunteer Appreciation event, participate in our current discussions, and share your favorite moments from volunteering. (Please remember patient confidentiality when posting.) Guest bloggers from various departments are writing about meaningful experiences they have had as a result of their work with HPCCR, and we think you’ll enjoy their varying perspectives. In fact, we think you’ll enjoy all of our social networking sites. So check us out! We invite you to “like” our organizational and volunteer Facebook pages, follow us on Twitter, and subscribe to our blog. Simply visit our website, [www.hpccr.org](http://www.hpccr.org), and find the links to all of our social media sites on our homepage. Visit <http://wp.me/pQB0b-4x> to read our latest volunteer blog by **Jim Young** and <http://wp.me/pQB0b-4c> to read a blog written by Volunteer Information Coordinator **Anita Hebeisen**. We can’t wait to connect with you!



## Honorable Mentions



Volunteer **Cindy Satter** visited her HART patient weekly for more than a year. The patient’s chaplain, **Allison Rizk**, had nothing but kind words to describe Cindy, whom Allison met at the patient’s funeral. “She was such a devoted and loving volunteer - an angel in the daughter’s words!”



Volunteer **Judy Goss** (pictured in the black shirt with a lanyard, posing with Finance Department staff) has come in weekly (except when she is away during the summer months) for several years to assist **HPCCR’s Finance Department** with filing. This year, members of the department wanted to make sure she had a special send-off and surprised her with a travel basket and cake before she left for a cruise and then headed to New Hampshire for the summer. The Volunteer Services Department applauds our Finance Department for their thoughtful and creative recognition of Judy’s contributions.

## Thank You

- \* Many thanks to the **North Mecklenburg Women’s Club**, **Grace Covenant Church**, and **Trinity UMC** for the wonderful meals provided to families at LDHH during April, May, and June.
- \* Thanks to **Davidson UMC**, **Grace AME Zion**, **St. Mark Catholic Church**, **Mt. Zion UMC**, **Knit Wits of Mulberry Presbyterian Church**, **Bethel Presbyterian Church**, **Sharon MacKenzie**, **Barbara Karriker**, **Carmel Place Knifty Knitters**, **Pritchard Memorial Baptist Church**, **Chicks with Sticks**, and **Sew-n-Sews of Dilworth UMC**, **Morning Star Lutheran Church**, and **Hopewell Presbyterian Church** for the prayer shawls and lap robes provided for our patients.
- \* Thanks to the **Lake Norman Jewish Congregation**, **Trinity UMC Circle #1**, the **North Mecklenburg Republican Women**, and other anonymous donors for supplying snacks, breakfast items, magazines, and books for the LDHH family room and library.

### We express our condolences to ...

- Ernestine King** for the loss of her mother-in-law.
- Angie Koch** for the loss of her mother.
- Johnette Orr** for the loss of her daughter.
- Brenda Stover** for the loss of her husband.
- Virginia Whitesides** for the loss of her sister.

## Congratulations!

- Emily Gaino**  
on her engagement to **Travis Frye**.
- Ed Hyland**  
on the birth of his grandson, **Isaac Nathaniel**.
- Randy and Alia King**  
on the birth of their daughter, **Lorelei Grace**.
- George McCormick and Virginia Travis**  
on their engagement.
- Jeff Todd**  
on the birth of his grandson, **Beckett Ander**.

### Thinking of you ...



- Angelica Casaletto**
- Marge Barnes**
- Helene Cullen**
- Gerri Garrett**
- Nee Hayden**
- Hello! The Clown**
- Natalie Jones**
- EL Nance**
- Peg Kempert**
- Peggy & Joe Martin**
- Jody Meyers**
- Elsie Painter**
- Frances Thomas**



1420 East Seventh Street  
Charlotte, NC 28204

704.375.0100

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If you are receiving multiple copies, or no longer wish to receive this newsletter, please contact Crystal England at 704.335.3578 or [englandc@hpccr.org](mailto:englandc@hpccr.org).

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For detailed information on any of the events below, please contact Crystal England at 704.335.3553 or [englandc@hpccr.org](mailto:englandc@hpccr.org).



<u>DATE</u>	<u>EVENT</u>	<u>TIME</u>	<u>LOCATION</u>
Thursdays in July	Dine Out for Hospice at 131 Main Restaurants	Lunch & Dinner	Dilworth, Huntersville, and Ballantyne
Friday, July 16th	Movie Showing: <i>Up</i>	2-4pm	South Charlotte Office
Friday, July 23rd	Teen Volunteer Graduation Luncheon	12pm	Common House Restaurant (Charlotte)
Friday, July 30th	Movie Showing: <i>Up</i>	2-4pm	Levine & Dickson Hospice House
Tuesday, August 3rd	Book Club: <i>The Four Things That Matter Most</i>	10am-noon	South Charlotte Office
Tuesday, August 3rd	Book Club: <i>Still Alice</i>	6-8pm	Levine & Dickson Hospice House
Saturday, September 6th	Pedal the Park	9am	Levine & Dickson Hospice House
Saturday, September 25th	Hit the Brixx 10K/5K	7:30am	Brixx Pizza, East 6th Street Location
Tuesday, September 28th	Audio Conference: <i>Complicated Mourning</i>	8:30-9:30am	Levine & Dickson Hospice House
Tuesday, September 28th	Audio Conference: <i>Complicated Mourning</i>	8:30-9:30am	Uptown Charlotte Office (Seventh Street)
Tuesday, September 28th	Audio Conference: <i>Complicated Mourning</i>	8:30-9:30am	South Charlotte Office
October 5th, 7th, 12th, 14th	New Volunteer Training	5:30-9pm	Good Shepherd Presbyterian Church (Charlotte)
Saturday, October 9th	Plaza Midwood/Chantilly Chili Cook-Off	Noon-6pm	1318-D Central Avenue (Charlotte)
Monday, October 11th	Dennis Lowery Memorial Golf Tournament	10am	Pine Lake County Club (Mint Hill)
Tuesday, October 12th	Empty Bowl	5-7pm	Rising Sun Pottery (Lincolnton)
Friday, October 22nd	Lincoln County Volunteer Appreciation Potluck	12-2pm	Lincoln County Office
November 15th-16th	New Volunteer Training	8:30am-5pm	Lincoln County Office